

COMMUNITY DIRECTOR UPDATE

JANUARY 2, 2025



COMMUNITY UPDATES

Happy New Year! We're excited to start 2025 with you and look forward to making this year a great one for our community. Let's work together to keep our neighborhood thriving!

As a reminder, you can use the Hunt Resident App and Online Portal to make payments, access leasing documents, and submit routine maintenance requests. For emergency or urgent requests, call our office at 830-483-9900, available 24/7.

Through the app, you can also track your open and completed work orders. If you have questions about an open work order, please call our office instead of placing a duplicate request, as new entries will be merged with existing tickets. Our team is here to ensure your maintenance needs are met—don't hesitate to reach out for assistance!

UPCOMING COMMUNITY EVENTS

AFTER SCHOOL SNACKS

Date: Wednesday, January 8th and 22nd

Time: 3PM-5PM

Location: Randolph Family Housing Community Center

Stop by to grab an after-school snack!

DOGGY YAPPY HOUR

Date: January 14, 2025

Time: 4PM-6PM

Location: Randolph Family Housing Community Center

Come celebrate National Dress Up Your Pet Day with a Doggy Yappy Hour at the Randolph Family Housing Community Center. We will have pet treats, toys, and a costume contest for the best pet costume.

HOT CHOCOLATE BAR


Date: January 31, 2025

Time: 3PM-5PM


Location: Randolph Family Housing Community Center

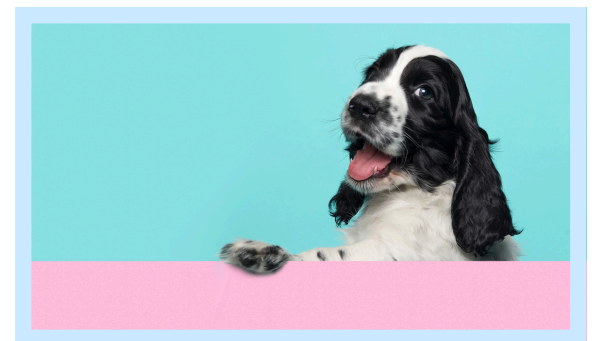
Come celebrate National Hot Chocolate Day at the Randolph Family Housing Community Center. We will have a hot chocolate bar and sweet treats for you to enjoy.

Leasing Office Contact Information

 (830) 483-9900

 randolphleasing@huntcompanies.com

 www.randolphfamilyhousing.com



TRASH SCHEDULE

Every Wednesday

MAINTENANCE TIPS

Protect your home from freezing temperatures with these tips:

- Disconnect garden hoses in November to prevent frozen pipes.
- Keep your thermostat set to at least 65°F, even when away.
- Leave registers open in all rooms, including unused ones.
- Ensure heaters and registers are unobstructed.
- Let faucets drip to maintain water flow and prevent freezing.
- Open cabinets to allow warm air to reach pipes along exterior walls.

Stay prepared to keep your home safe this winter!

SATISFACTS REVIEWS: GOOD NEWS STORIES

"Gabriel did an outstanding job! He went over and above in communicating and was very professional in helping resolve the maintenance request!"

"Really appreciated Alba's assistance in submitting the work order. Joe quickly came over and resolved the issue. Thank you!"

"Christian was very courteous and professional! He went above and beyond with this work order. Your maintenance team is always willing to assist in completing work orders and I appreciate the promptness given to all routine orders that have been placed."

UPCOMING LOCAL EVENTS

Holiday Lights on the San Antonio River Walk

Dates: November 30, 2024 – January 12, 2025

Location: San Antonio Riverwalk

Experience over 100,000 holiday lights on the River Walk, shining every night until January 13. The lights, displayed on 2,250 strings, are free to enjoy along the downtown portion of the River Walk.

First Friday Flix at The Rock at La Cantera: Soul

Date: January 3, 2025

Time: 7:30 PM

Location: The Rock at La Cantera, 1 Spurs Way, San Antonio, TX

Join us for a free outdoor screening of Soul at First Friday Flix! Enjoy free parking, lawn chairs, and blankets, along with Winterfest activities like ice skating and a holiday market. Food and drinks available for purchase.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
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